

Dive and Sea Tenerife - Divemaster - Terms and Conditions

Below we outline the terms and conditions that apply when booking your Divemaster Internship with Dive and Sea Tenerife.

These provide you with information on the following:

What you need to do to secure your booking.

When full payment is required.

What happens if you need to cancel your booking.

What You Need to Know

All Dive and Sea Tenerife Divemaster Internship courses are sold according to the following conditions;

Making a booking

Please provide all information requested to help us manage your reservation and booking as quickly as possible.

Please book as early as possible to avoid disappointment.

Our prices

All of our prices are quoted and based in Euro.

These prices may be converted into British Pounds Sterling, US Dollars, Canadian Dollars and Australian Dollars for your convenience.

It is possible to pay in other currencies although extra fees may apply.

Divemaster Internship packages are inclusive of taxes. There may be a service fee depending on the payment method.

Paying for your Divemaster Internship

Either i) a €100 reservation deposit is required on booking and then 50% of the payment must be paid via Bank Transfer and the remainder in cash on arrival.

Or ii) a €100 reservation deposit is required on booking and then 50% 12 weeks before arrival and the remainder 6 weeks before arrival.

or iii) a €100 reservation deposit is required on booking and then payments as by agreement with the management.

There are two ways to make the payment – by electronic bank transfer or via PayPal.

To make a booking via bank transfer, please contact us to obtain details.

To pay via Paypal we will send you a secure link.

Exchange rate & service fees

Dive and Sea Tenerife will charge service & exchange rate fees where appropriate.

Paypal payments are subject to 4% fees on the following currencies: GB Pounds Sterling, Euros, US Dollars, Canadian Dollars, and Australian Dollars

Bank transfers received in Euros or GB Pounds Sterling do not incur any fees where we receive the designated amount without penalty

If you need to cancel your booking

For courses, trips and packages provided by Dive and Sea Tenerife the following cancellation policy will apply:

Cancellations 120+ days before arrival: refund of 90% of total booking value

Cancellations 60+ days before arrival: refund of 70% of total booking value

Cancellations 45-60 days before arrival: refund of 40% of total booking value

Cancellations 15-45 days before arrival: refund 20% of total booking value
Cancellations within 14 days before arrival: 10% of total booking value

Reservation deposit is deemed non-refundable in all cases.

All refunds will be made to the account from where the payments were received.
All refunds will be made within 45 days of the notice from you to cancel.

What happens if we need to change your booking

If a Dive and Sea Tenerife Internship package is cancelled prior to the commencement date, due to circumstances beyond our control we will refund all money paid by our booked candidates

Our liability

We act as an agent for apartments, hotels and in some cases transport companies and assume no liability in connection with their services.

Dive and Sea Tenerife will not be responsible for any act, omission, error or any injury, delay, irregularity, government regulations, theft or strikes over which we have no control.

Obligations of Divemaster Interns

Dive and Sea Tenerife expects that DM Interns will put in the required effort to complete the DM course requirements.

If DM Interns do not, Dive and Sea Tenerife will not refund any money for non-completion.

If DM Interns need to stay longer to complete the course due to their own lack of work, a charge will be made for extra weeks' accommodation & tuition

If DM Interns, due to illness or injury fail to complete the internship, Dive and Sea Tenerife will not refund any money for non-completion.

If DM Interns need to stay longer to complete the course, due to illness or injury, a charge will be made for extra weeks' accommodation & tuition.

Costs and quotations

The cost quoted is based on the information given by the DM interns.

If this information is later found to be incorrect then additional costs may be incurred by the DM interns.

DM Interns are expected to positively contribute to good customer service & the effective working practices of Dive and Sea Tenerife by fulfilling allocated DM duties in accordance with dive centre standards.

If the DM interns have chosen to stay in accommodation supplied by one of our agents then they agree to pay for all damages and cleaning charges prior to certification.

Any complaints received about the DM intern will result in the possible removal from the accommodation with no refund.

All costs quoted are subject to change depending on our supplier's prices and conditions.

Additional costs

Cost's that are not included in the quotation are as follows;

Diving insurance

Diving medical

PADI Professional Membership fees.

These are all payments made direct to third parties for which we have no control.

Diving

By applying for, and making a reservation deposit, it is deemed that the DM interns are fit to dive.

If you have any doubts about your ability to participate or complete the course, due to health or fitness, check with your own Doctor and communicate this concern to Dive and Sea Tenerife before reserving your place.

All divers are required to be fit to dive, for their own safety & for the safety of our staff & other customers.

Dive and Sea Tenerife reserve the right to refuse individuals to dive if they are not considered fit to dive.

This includes being hungover or under the influence of drink/drugs, given the increased risks when diving in such a condition.

In such circumstances, if re-scheduling of training is required to enable Divemaster trainees to complete performance requirements when fit to do so, an additional fee may be charged.

If Divemaster trainees do not complete their training within the scheduled timescale and need to extend their stay to complete their training, an additional fee will be charged.

If Divemaster trainees do not complete their training because of being unfit to dive, unprofessional behaviour or lack of commitment to completing performance requirements, no refund will be given.

If Divemaster trainees do not start or complete the course, Dive and Sea Tenerife will not refund any money for non-completion and only refund as per the cancellation policy.

Divemaster trainees are expected to respect national laws & cultural customs throughout their stay in Tenerife.

Dive and Sea Tenerife reserves the right to ask an individual to leave if they are breaking national laws, causing serious offence to locals through disrespect of cultural customs or bringing Tenerife Diving Academy into disrepute through inappropriate behaviour whilst living in Tenerife.

In such circumstances, no refund would be given.

If you are unsure about any of the terms and conditions it is your responsibility to check prior to making payment or commencing your internship.

These Terms and Conditions are subject to change without notification.

All reservations are made on the basis of acceptance of these Terms and Conditions.

Dive and Sea Tenerife